## Interactive Activity

## Competency J Respect for Diversity and Inclusion

Describe the situation in which you are trying to use cultural competency and respect for diversity and inclusion:	
Describe how you are following the 4 Steps to Cross-Cultural Communication and Shared Decision-Making:	
1 STEP BACK	2 LISTEN AND LEARN
3 INVESTIGATE	4 SHARE

To access the webinar for Competency J and all of the 23 NYS DSP Core Competencies, visit: