

Competency J  
*Respect for Diversity and Inclusion*

Describe the situation in which you are trying to use cultural competency and respect for diversity and inclusion:

Describe how you are following the 4 Steps to Cross-Cultural Communication and Shared Decision-Making:

<div>1</div> <div>STEP BACK</div>	<div>2</div> <div>LISTEN AND LEARN</div>
<div>3</div> <div>INVESTIGATE</div>	<div>4</div> <div>SHARE</div>